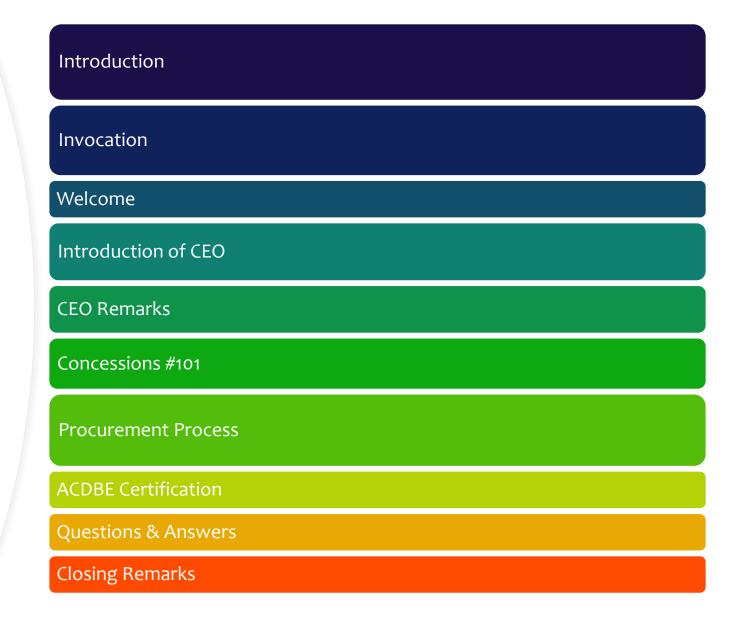
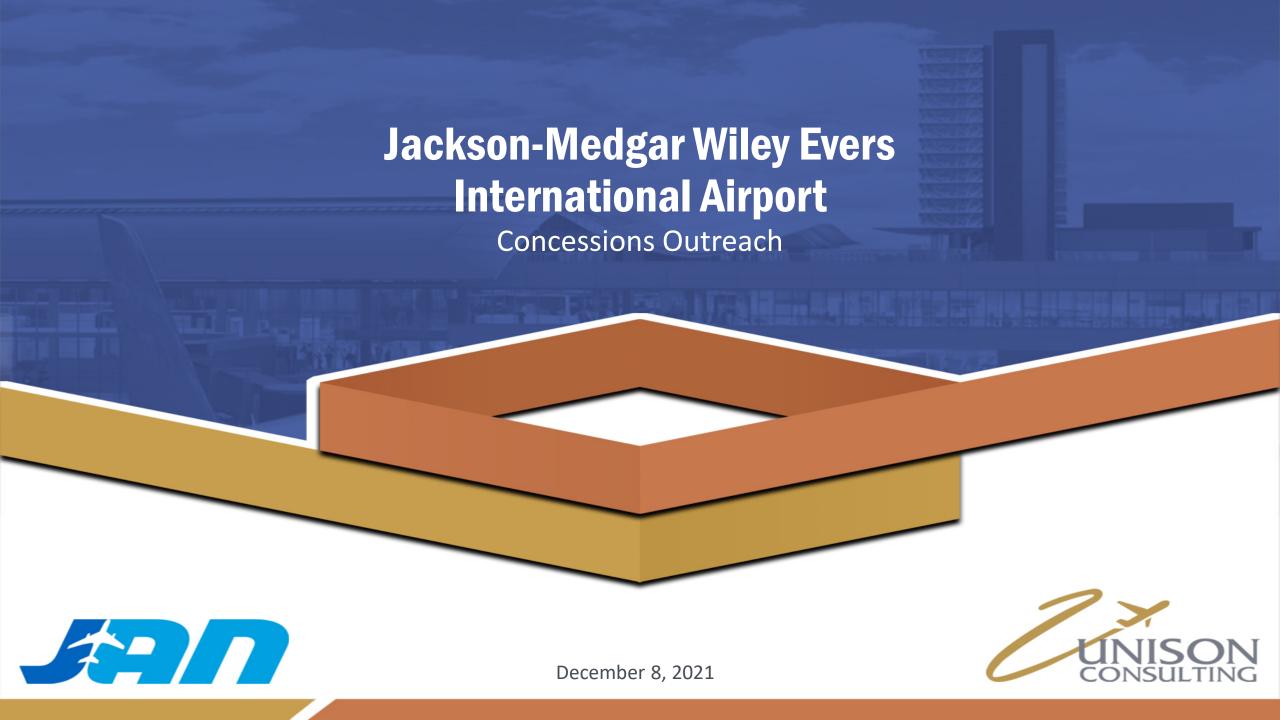


AGENDA

Food & Beverage Concessions Outreach

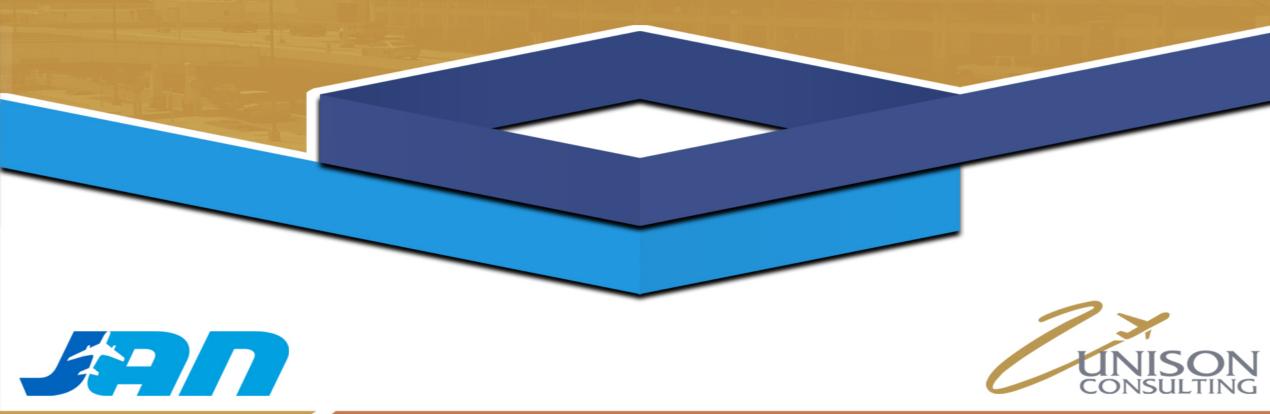




Jackson-Medgar Wiley Evers International Airport Concessions Outreach

Concessions 101

Bhavesh Patel, Vice President, Airport Retail Concessions, Unison Consulting



Airport vs. Street: The Differences

- The Airport is open 365 days per year
- Passenger traffic varies throughout the day, the year, and the terminal areas
- Passengers are here to travel rather than shop or eat
- Concessions must operate when there are flights often 16 hours per day, with no exceptions
- Deliveries must be scheduled and screened
- Employees must be badged





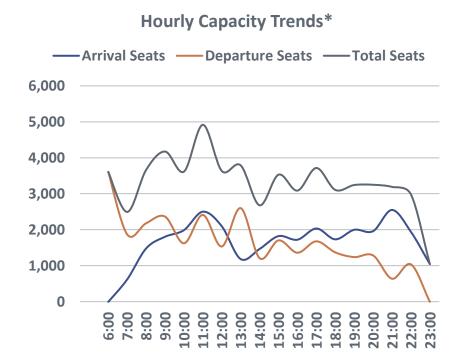
Airport vs. Street: The Differences

Typical Business Terms

- Term: 7 to 10 Years based on Category
 - No Renewal Options
- Rent to the Airport is the greater of:
 - Minimum Annual Guarantee (MAG)
 - Percentage Rent of Gross Sales
 - Annual Adjustment
- Security Deposit equal to 6 to 12 Months of MAG
- Required Mid-Term Refurbishment
- Street Pricing + 10%



- Terminals have periods of intense activity followed by periods of relative calm
- Concessionaires must be equipped to handle demand during the peaks
 - Achieve a large percentage of sales during peaks
 - Staffing Levels
 - Inventory







- Extended hours of operations to accommodate flight delays and flight cancellations
- The airport is not only affected by local weather but also by weather in other parts of the country
- Existing and future security requirements
 - May impact operating costs
- Comply with required service and operational performance standards
- Comply with specifications outlined in Tenant Design Criteria Manuals



- Typically, concessions spaces in airports are smaller than the same use would occupy on the street
- Building concession units in an airport environment requires high capital investment
 - Average Build Out Costs per Square Foot
 - Food Service: \$800 +
 - Retail: \$600 +



Airport vs. Street: Possible Solutions

- If you feel that you have the right concept for the Airport, there are several ways to submit a bid
- If you have the financial capacity to build and operate, you can submit directly
- If you feel that you need help to achieve your goals, there are the following options:
 - Joint venture A partnership between two or more companies to form a new entity that can deliver the required results to the Airport
 - Typically, this is done between a Prime Operator and at least one ACDBE partner
 - Sublease
 - If there is a package of spaces, you may want to partner with another company to agree to sub-lease one or more spaces from that company if they are the successful bidder





- Operating and Maintenance Expenses in an Airport Environment can be typically 20% to 30% higher than comparable non-airport locations
 - Higher Build-Out Costs
 - Security Requirements
 - Employee Badging and Parking
 - Marketing Fee
 - Receiving and Distribution
 - Storage Space and Office Rental
 - Longer Operating hours
 - Utilities & Common Maintenance Fees
 - Janitorial, Trash, and Grease Maintenance
 - Insurance Requirements
 - Business Licenses and Taxes



- One of the biggest differences between operating Airport environment and a Street location are the Security requirements
- All employees working in a secure area must be badged
 - 10-year background check
 - FBI fingerprint check
 - 2 to 6 weeks to conduct background check and issue badge
 - Replacing a sick, terminated employee may require extra staffing and time
 - Employee Turnover can be expensive and frequent





Airport vs. Street: The Rewards

You've decided that you want to embrace the differences and challenges and open a location in the Airport

- The rewards may be great
 - High sales volumes
 - Greater realized profits
 - Exposure of your brand to hundreds of thousands of people annually
 - Ability to market your brand outside of your home market
 - "If you can make it here, you can make it anywhere"



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ACDBE Goals

Overall and Contract Specific

- Three Year Non-Car Rental Goal is 24%
- Current News & Gifts: 30%
- Previous Food & Beverage: 25%
- Up-coming Food & Beverage: 25%-30%





Benefits of Certification

Why Should My Firm Become Certified?

- Participation in contracts with contract goals
- Notification of contracting opportunities
- Streamlined application process with local and national agencies having certification programs
- Marketing tool for your firm





Becoming Certified

Who Can Qualify as an ACDBE?

Like DBE eligibility standards, applicants must prove:

- Firm is for profit
- Independently owned, operated, and controlled by a socially and economically disadvantaged individual(s)
- Disadvantaged individual must possess 51% ownership interest in the firm through real and substantial investments
- Firms must qualify as a small business concern according to size criteria approved by FAA; presently \$56.42 million for non-car rentals and \$75.23 million for car rentals





Already DBE Certified?

JMAA or MDOT Certified Firms

- You do not need to reapply!
- To expand your certification to include new specialties, NAICS Codes, and be certified as an ACDBE, simply email your request to our certification specialist, Mary Geter-

mgeter@jmaa.com

- Note: You must be able to prove that the principal owner controls the firm as it relates to the requested specialty and NAICS Code
- Note: You must be economically disadvantaged with a PNW below 1.32 Million





Already DBE Certified?

JMAA or MDOT Certified Firms

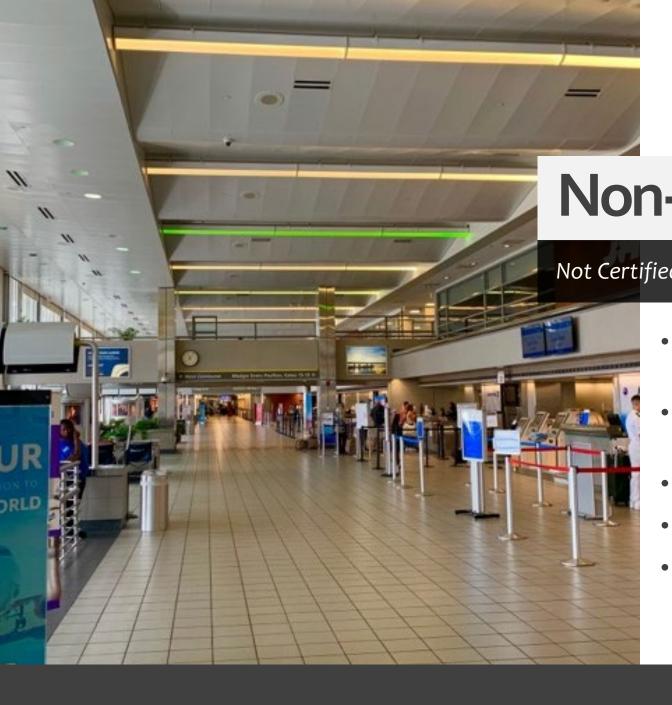
Your certification must be:

• Active and renewed every year

When to renew

• Anniversary date of your certification through an "affidavit of no change" that no material changes have occurred in the ownership and /or operations of the firm that could affect your firm's eligibility for certification



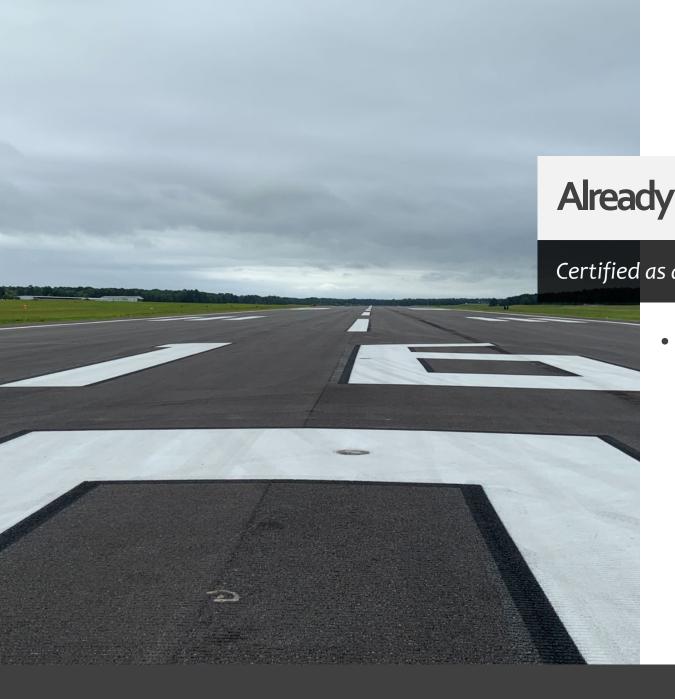


Non-ACDBE Certified Firms

Not Certified by JMAA, MDOT, or Another UCP as an ACDBE

- Apply for a new certification as an ACDBE at any time during the life of the firm
- There is no requirement for how long a firm must be operational before you can apply
- Must be ACDBE certified prior to bid opening
- Initial Application
- To apply for ACDBE certification, visit <u>https://jmaa.dbesystem.com/</u>





Already Certified by Another State's UCP?

Certified as an ACDBE in Another State's UCP

- Interstate Applications
 - The MUCP does not accept the certification of firms certified as ACDBEs from Uniform Certification Programs in other states
 - Note: Interstate ACDBE firms must be certified with their state's UCP before beginning the interstate certification application process with JMAA
 - Out of State ACDBE certified firms will need to complete an Interstate Application in B2G











Navigating B2G Module

https://jmaa.dbesystem.com/

Understanding Certification Navigating B2G



Apply for Certification Outreach Search and/or join our database of certified vendors Opportunities for vendor involvement View Outreach Opportunities Apply for / Renew Certification Events Register as a Vendor Search and/or join our database of registered vendors Search Registered Vendors Account Access Lookup Vendor accounts or reset user passwords Account Lookup



Certification Process



- Complete Application
- Submit Application
- JMAA Reviews Application
- JMAA Conducts Site Visit or Request On-Site from Home State UCP

- JMAA MUCP Makes Determination
- Process can take 90 days
- Posted in JMAA/MDOT (DBE) Directory
- Ongoing Monitoring





Participation Mechanisms

Direct and Indirect

Direct

- Prime Concessionaire
- Sub-Concessionaire
- Joint Venture Partnership

Indirect

- Provider of Services to Concessionaires
- Sublease or Provider of Services to Concessionaires
- Provider of Management Services to Concessionaires



Questions & Answers

